

For the purpose of outsourcing all or part of its activities, the Bank reserves the right to procure services from third parties, including entities of the Swissquote Group, in Switzerland or abroad.

Such outsourced activities shall remain under the responsibility and supervision of the Bank to the extent required by applicable laws and regulations. Where Personal Data of the Client is involved, the Bank will ensure its confidentiality in accordance with applicable laws.

The following activities are currently outsourced by the Bank:

- the storage, electronic and physical archiving and destruction of client documentation, including account opening documentation;
- maintenance of the IT database.

These activities are outsourced in Switzerland.

The words and expressions beginning with a capital letter are defined in the Bank's General Terms and Conditions or, where applicable, in another document to which they refer.

Please send any question or comment you may have to our Customer Care Center:

Swissquote Bank Ltd
Customer Care Center
Schützengasse 22/24
P.O. Box 2017
CH - 8021 Zurich